

Chermside Event Booking Terms and Conditions

Booking Terms and Conditions:

1. Your Booking

1.1. Event Bookings to the TotalFusion Chermside Wellness Centre (Wellness Centre) are time based.

1.2. On making the booking you will be charged a deposit of 50% of the cost of the Event you have booked. This deposit will be due for payment 2 business days after you have been issued the deposit invoice.

1.3 The balance of the payment for your booking is due 1 week prior to your booking. Failure to make the payment by the due date may result in your booking being cancelled.

1.4. If you (or a guest on your Event) exceeds the booking time of your event you will be charged this additional time in 15 minute increments at our 90 minute pro-rated booking rate (please refer to our website for this rate).

1.5. Events may be cancelled up to 48 hours before the start of your booking online. Any bookings cancelled after this time will be charged a 50% late cancellation fee.

2. Checking in and Out of your Event

2.1. To determine the times you enter and exit your Event at the Wellness Centre we have a check in and check out policy.

2.2. Upon entry to the facility you will be directed to the Wellness Centre Reception to check into your Event. Upon checking in you will receive a wrist band that will give you access to enter and exit the Wellness Centre during your Event.

2.3. You must wear this wrist band at all times when using the facilities.

2.4. On completion of your event you are required to check-out at the Wellness reception to close your booking.

2.5. This check-out time will determine the length of your event. If you exceed the time of your initial booking by greater than 15 minutes you will be invoiced accordingly.

Chermside Rooftop Guidelines/Waiver

TotalFusion Chermside Wellness centre is a state-of-the-art facility featuring a comprehensive range of amenities such as saunas, steam rooms and hot and cold plunge pools to allow members and guests to refresh their minds and bodies. To ensure both members and guests enjoyment of the facilities please abide by the below rules. Failure to abide by these rules may lead to you to be asked to leave by management for the benefit of all members and guests.

TotalFusion respects our members and guests' privacy within our centres and therefore each member of your event must follow the below rules;

i) You are strictly prohibited from capturing any form of media (including photos and video) on any mobile phone, camera or other device capable of recording in any of the following areas of the Club: a. locker rooms; b. pool, sauna, spa or steam room areas; c. the creche;

ii) You may take photos of yourself, however: a. you must not take photos or videos of any other member, guest, staff member or third party (including in such public areas) without first obtaining

their express consent; and b. you must ensure that your capturing of photos or videos does not cause any disruption to other members, guests, staff members or third parties.

iii) Professional and commercial photography or videography is not permitted on our premises except where you have obtained our prior written consent. This includes, but is not limited to, any photography or videography taken to be used to generate personal profit or professional gain, or any other commercial purpose, such as to market or promote any external program, product or service and whether or not carried out with the use of professional set-ups or personal devices. Please enquire with club management if you would like to have photography in your event and this may be discussed further.

1. Quiet Enjoyment

1.1. The Wellness Centre is designed as a place of relaxation and quiet enjoyment. Please refrain from noisy or offensive behaviour that will disrupt other guests' relaxation. Aggressive, rude or sexually inappropriate behaviour will not be tolerated.

1.2. Please turn your phone on silent on entry to the Centre and refrain from making phone calls or playing audio without the use of headphones.

2. Dress code

2.1. You must wear your Event Wristband (provided on check-in) at all times when using the Wellness Centre.

2.2. You must have appropriate clothing/swimwear for use in any amenities. Clothing must always be worn.

2.3. There are change rooms available for use for storing bags and other personal items while using the wellness centre.

3. Hygiene

3.1. For health, safety and hygiene reasons, you must shower before entering any sauna, spa and steam areas,

3.2. You must have a towel when entering or using any of the Saunas and Steam Rooms. You will be provided one towel on entry to the Centre. You are welcome to bring an additional towel or hire an extra towel if you would like to use multiple towels during your visit.

4. Sauna, spa and steam areas

4.1. For health, safety and hygiene reasons, you must shower before entering any sauna, spa and steam areas, and must have a towel when entering such areas.

You must not, when accessing such areas: (a) engage in any exercise; (b) carry out any personal body care, including shaving or applying oils, creams or cosmetic products; (c) Pour water on to the sauna (they are electric)

4.2. Infrared Saunas are dry saunas so please dry off before entering these facilities as water will damage the electrical systems

4.3. Use of the Wellness facilities is at your own risk. It is your responsibility to follow all use instructions and safety information provided to you to ensure that you use these facilities in a safe manner that does not put yourself or others in danger.

4.4. By entering the Wellness Centre you warrant that you are in good health and are physically fit to use the amenities.

4.5. You agree to use these facilities safely and appropriately and declare any medical conditions that you may have which may be a risk to using these facilities. Failure to declare underlying medical conditions to our staff waives TotalFusion of any liability due to injury or fatality.

4.6. If you are unsure about the safe use of any equipment our staff is available full time to answer any questions and provide instruction on safe use.

5. Food and Drink

5.1. Only food and drink purchased from the Centre may be consumed on the premises.

5.2. Food should be consumed at the designated tables and may not be consumed in any of the hot or cold spas, saunas or steam rooms.

5.3. No glass should be brought near or into the spas, saunas or steam rooms.