

## TotalFusion Reformer Add-On

### Terms and Conditions

#### 1. Reformer Add-On

- 1.1 These are the Terms and Conditions (**T&Cs**) that apply to The TotalFusion Reformer Add-On (**Reformer Add-On**). These T&Cs should be read in conjunction with the TotalFusion Membership Terms and Conditions and Membership Rules.
- 1.2 The Reformer Add-On allows Members to access the additional scheduled studio classes of Reformer Pilates and Run Club in addition to the group fitness classes in their membership add-on for an additional fee (Add-On Fee).
- 1.3 The class schedule at each Club can change at the sole discretion of TotalFusion.
- 1.1 The Add-On Fee is \$15 per week and charged fortnightly on the same schedule as the Members Membership Fees.

#### 2. Booking Classes

- 2.1 As there is limited availability for places in these classes due to the equipment required, the Member needs to book their place in the class via the TotalFusion app or website.
- 2.2 The Reformer Add-On entitles a Member to book 1 class per day.
- 2.3 Classes are available to book 7 days in advance.
- 2.4 If the Member is unable to attend the class they should cancel their class booking so another member can take this space.
- 2.5 If the Member cancels more than six (6) hours before the scheduled start time of the class, there is no penalty.
- 2.6 If the Member cancels within six (6) hours then TotalFusion may charge a \$20 no-show penalty to the Member. This is to ensure that only Members that are intending to attend the class book and so that all that there are spaces available for those that want to attend as these classes are in high demand.

#### 3. Including and Cancelling the Add-On

- 3.1 Membership Add-Ons are charged as a prepayment for services included with the Membership Add-On for the fortnightly period in advance of the payment (**Add-On Entitlement Period**).
- 3.2 To include the add-on to the Members membership a member may nominate to add this to their membership during their Membership Application or may request the add-on is included in their membership by requesting in writing.
- 3.3 Once a Member has included the Add-On to their membership, TotalFusion will continue to charge the Member the Add-On fee until we have received a cancellation request from the Member.
- 3.4 There is no minimum commitment period for a Membership Add-On and members can cancel a Membership Add-On at anytime by sending a request in writing.
- 3.5 Once TotalFusion receives a cancellation request this will be processed at the end of the Members Add-On Entitlement period so the Member will not be charged the Add-On Fee again but will be able to access the reformer studios until the end of their applicable Add-On Entitlement Period.
- 3.6 If the Members nominated payment method has been charged at the time of receiving the cancellation request, then the cancellation will be processed at the end of the next Add-On Entitlement Period.
- 3.7 TotalFusion will not backdate an Add-On cancellation request.
- 3.8 If the Member suspends their Membership, the Add-On will automatically be cancelled for the period the Member is on suspension.

#### 4. General

- 4.1 The Add-On is only available for the Member in the nominated Club in the Members Membership Agreement.

- 4.2 To access the Add-On the member must have a valid membership agreement. If the Member's membership is in default the member is unable to access the Add-On until their membership is no longer in default.
- 4.3 There will be no refunds if a member is in default and unable to access the services.
- 4.4 Unless otherwise stated, all fees and taxes are stated in Australian Dollars.